

4+ years in B2B foodtech & fintech · UX research to A/B-tested launch · 70,000+ restaurant partners at Yandex Eats

CONTACT

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Portfolio

latvika.com

Location

Moscow, Russia

Open to relocation

CORE SKILLS

- UX Research & User Testing
- Data-Driven Design · A/B Tests
- 0–1 Flow Design
- Information Architecture
- Design Systems
- Cross-Functional Collab.
- B2B Product Strategy

TOOLS

Figma · Pixso · Miro

Jira · Notion

LANGUAGES

English Professional

Russian Native

EDUCATION

Bang Bang Education

UX/UI Design · 2024

Yandex Practicum

Graphic Design · 2023–24

Herzen University

BA, HR Management · 2015–20

ABOUT

Senior Product Designer with 4+ years in B2B foodtech and fintech at scale. Specialized in complex user flows, UX research, and data-driven design decisions — from hypothesis to A/B-tested launch. Led design for products used by 70K+ restaurant partners, business clients, and the SME credit pipeline overall.

Based in Moscow, Russia · actively seeking relocation to Dubai

EXPERIENCE

Yandex Eats

Aug 2025 – Present

Senior Product Designer · B2B Partner Platform

ABC Dish Rating Analysis

Designed a dynamic menu performance system for restaurant partners. Ran 2 rounds of UX research with owners; benchmarked 8 competitors. Insights directly shaped user scenarios.

Target: +10% repeat-order retention · +15–20% menu update activity

Promotion Workflow Redesign

Redesigned promotion workflows by bundling multiple into a single package to combat choice overload and boost partner conversions.

↑ Restaurants activating promos · platform GMV growth

B2B Real-Time Order Tracking

Designed full lifecycle order visibility interface. Identified ticket root causes through research; resolved in single redesign cycle.

↓ ~30% support tickets · ↑ order volume & frequency

Device Confirmation Flow (Hostess App)

Eliminated unnecessary confirmation steps; reduced errors through contextual UI patterns.

↓ ~40% confirmation time · significant decrease in support load

VTB Bank

Mar 2024 – Jul 2025

Senior Product Designer · B2B Credit Products · Acting Scrum Master

Business Loan Refinancing

Designed 0–1 refinancing flow for online & mobile banking. Ran usability and A/B tests to select optimal form architecture. Led design reviews → launched to production.

Pre-Approved Credit Offers

Built flow for clients with existing financial reports: offer review → document submission → disbursement. Reduced drop-offs via progressive commitment patterns.

+28% transitions to upload screen (week 1) · +15% approval rate

Design Process & Tooling

Led Figma → Pixso migration; introduced structured peer-review system. As acting Scrum Master, improved delivery cadence and team ceremonies.

↓ 40% pre-release errors

Indigo

Jan 2023 – Mar 2024

UX/UI Designer · B2B EdTech & Inventory Management

EdTech & Inventory Management Platforms

Delivered 10+ product modules end-to-end for two B2B platforms. Expanded design systems; conducted usability testing each sprint.

↓ 35% task completion time (EdTech) · ↓ ~30% input errors (inventory)